



Better English in London

2011

Accredited by the



BRITISH
COUNCIL

ENGLISHUK
member

Part of AEC Education Group plc.



Welcome to London's Favourite College

We're looking forward to meeting you

● **3 Central London locations**

● **Flexible course options**

● **Modern hi-tech classrooms**

● **High quality tuition at affordable prices**

● **Great Student Support**

● **More accommodation**

..... a few reasons why Malvern House is the choice for students who want to **step up** in the world.

Malvern House
Piccadilly Centre



Our quality products

General English

Our General English classes develop all aspects of the English language including reading, writing, speaking and listening.



Exam English

The University of Cambridge ESOL exams include PET, FCE, CAE and CPE. Our students can prepare for University entrance with the IELTS exam.



Fast Track - Intensive English

Maximum class size is 8 students, perfect for those who want to improve their English quickly. A special focus on speaking practice.



Business Diploma Courses

We are accredited by ABE and offer one-year and two-year diploma courses in ABE Business Management and Tourism.



Pathways to UK Universities

Our university foundation or pre-masters provide the right support and academic skills to prepare you for university.



Other Services

English in the sun year-round for Juniors, Adults and Groups in Cyprus. Group Services for 16+ in London and evening Foreign Language Courses offered.



Accommodation

A wide selection of summer university residences, year-round student flats and residences, budget residences and host families are offered for our students.



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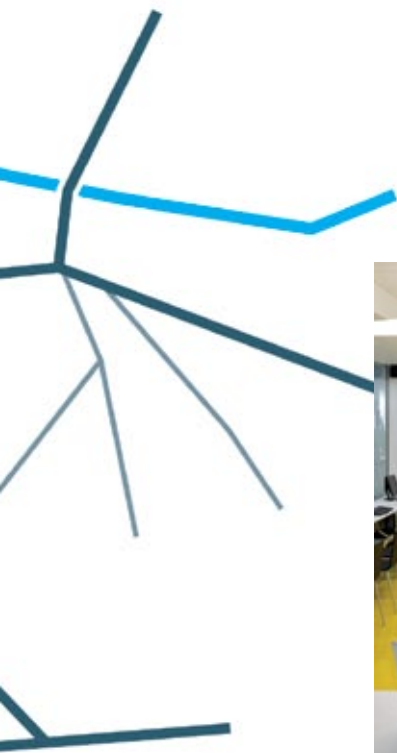
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At London's Heart

Our centres

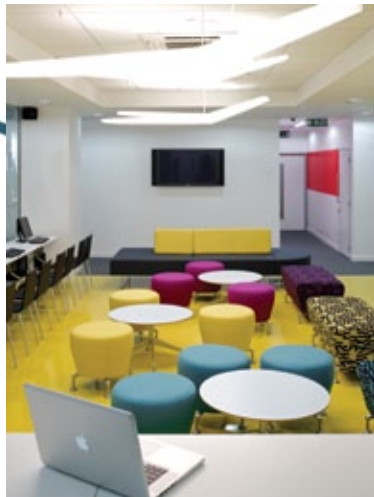
All three of our centres are at the vibrant heart of this great city. London's rich history, culture and entertainments are all within easy reach.





Kings Cross Centre ▶

is for **Intermediate** and **Upper-Intermediate** students. This modern, state-of-the-art centre is near the British Library and the impressive St Pancras International Railway Station.



◀ Piccadilly Centre

is for those studying **Beginner - Pre Intermediate** English. Piccadilly Circus is world famous. It is beside London's famous theatre land. Trafalgar Square and Nelson's Column are a short walk away.



Bloomsbury Centre ▶

is for the **highest levels** plus our **exam, business, diploma** and **pre-university courses**. The Bloomsbury area has lots of historic literary connections. The British Museum is around the corner.



The best team to serve you



Serving our customers better

You can study English in many schools, in many cities. At Malvern House we know that we have to be better. Our team of over 250 Teachers and Support Staff have the experience and expertise to make that difference. Teachers will get you talking. You will find better facilities in great locations and a flexible programme because your lesson does not stop in the classroom.

Our Enrolment Team will make sure that you have accurate information to assist your entry to the UK, and support you throughout your experience in London. We have great ideas about how you can spend your time in one of the most exciting cities in the world, in the country where English was born.

More than English in London

Malvern House does much more than teach General English in London. We teach intensive English courses. We teach business diplomas and programmes. We offer a wide range of exam classes. We have close links to UK Universities. We provide courses for overseas students who want to progress to a UK University. We offer English in Cyprus, Singapore, Vietnam and Malaysia for adults and juniors. We provide accommodation services for 3000 students every year.

At every stage we have sought to deliver quality teaching, quality support and consistent value for the individual student.

Malvern House and AEC Education

Malvern House is proud to be part of AEC Education PLC, listed on the London Stock Exchange.

With teaching centres across the Far East, and now in London, the group teaches over 23,000 students a year.

Visit our website:

www.aeceducationplc.co.uk



At Malvern House we have a professional team of academics, teachers and student counsellors. They will ensure that when you learn English with us, you will have the best possible tuition at an affordable price.

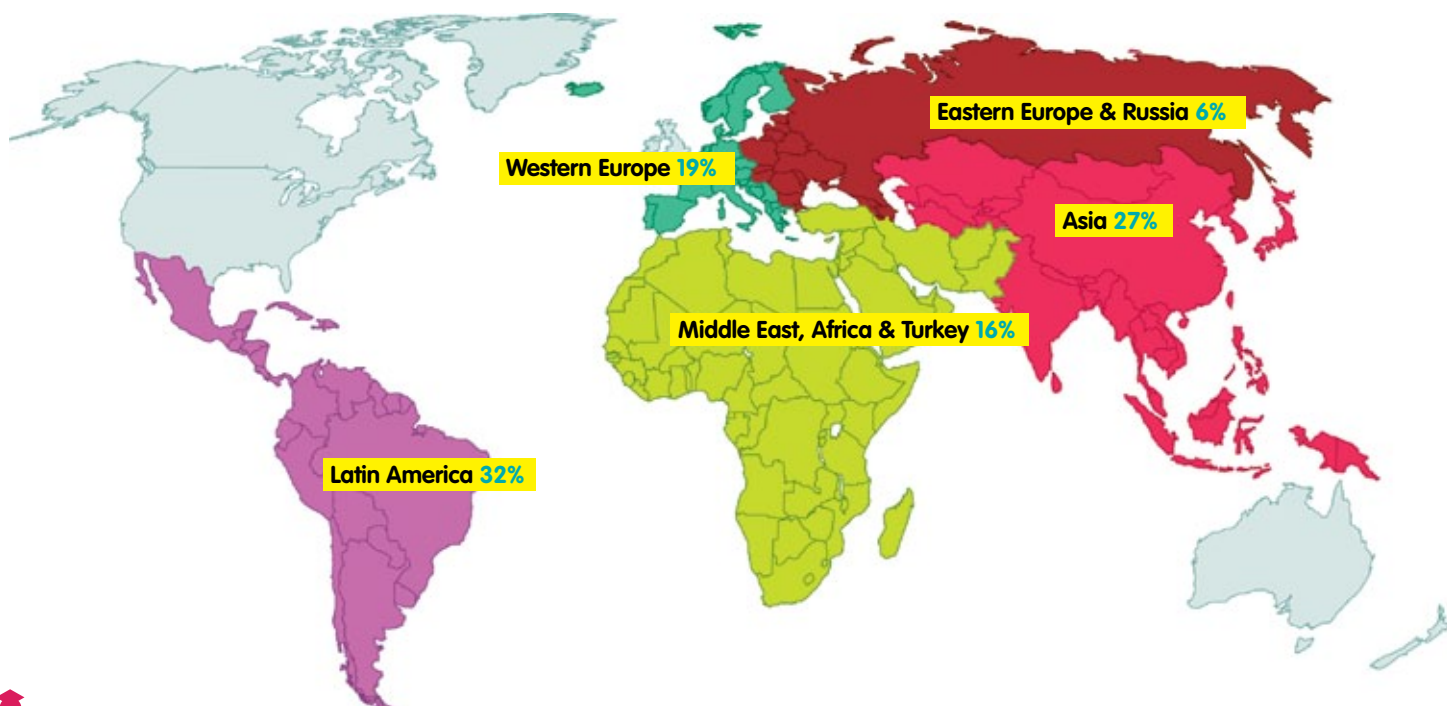
We guarantee that you will enjoy learning English in a unique school in a great city. I promise you a great learning experience in one of the most exciting cities in the world."

Luke Simmons • Operations Director

Meet the World at Malvern House

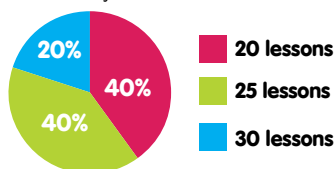
Nationality Mix

At Malvern House, you'll meet students from over 100 countries. They are the key to our success. Our quality programmes, teachers, facilities and accommodation attract students from every part of the world and from many cultures.



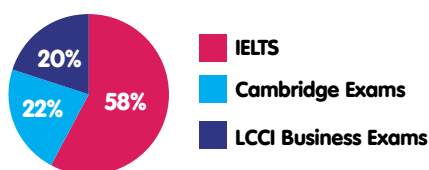
Course Lessons

How many lessons our students take

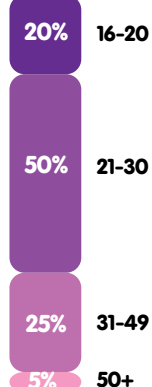


Exam Courses

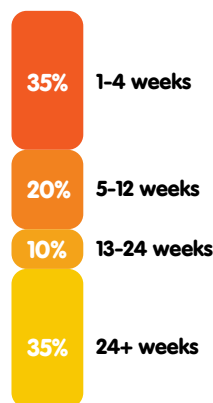
Which exams our students take



Age Range



Length of Course



Top Nationalities



Visit our website for nationality updates.

11 Years of Success

2000

Malvern House College established. Trafalgar Centre opens its doors to its first students.

2003 sep

Piccadilly Centre opens in the heart of Piccadilly Circus

2006 sep

Start of the University and Business Pathway programmes

2009 jun

Kings Cross Centre opens.

over
35,000
Malvern House
students

2002 aug

Bloomsbury Centre opens.

2006 jun

Malvern House launches the Fast Track programme

2009 may

Malvern House merges with the AEC Education Group.

2011

Malvern House Kuala Lumpur
Malvern House Singapore
Malvern House Vietnam

Upgrading our facilities all the time

Our students are very important to us. Each Malvern House centre has a unique character and is specially designed to meet the needs of those who study there. All facilities are of the highest quality. We know that a comfortable, relaxed environment will allow you to achieve your goals more quickly.

Friendly Reception

Each centre has a friendly, welcoming reception team who are ready to answer your questions.

Modern Library

Students can borrow books, tapes, CDs, DVDs and videos from our libraries. There is space for private study, to read newspapers or magazines or listen to tapes.

Comfortable classrooms

All of our classrooms are designed for learning. They are brightly lit and welcoming. Most have air-conditioning, and many an interactive whiteboard.

E-reception

Use our e-reception to book holidays, reserve internet times, check class information or change your contact details.

Student café & snack facilities

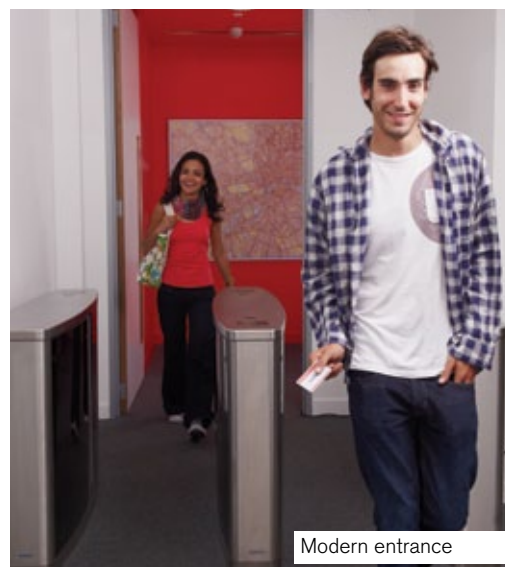
Our cafés serve a variety of reasonably priced hot and cold drinks and snacks. They're just right for socialising and relaxing.

Free internet access and WiFi

All centres have free internet access and WiFi.

Student information panels

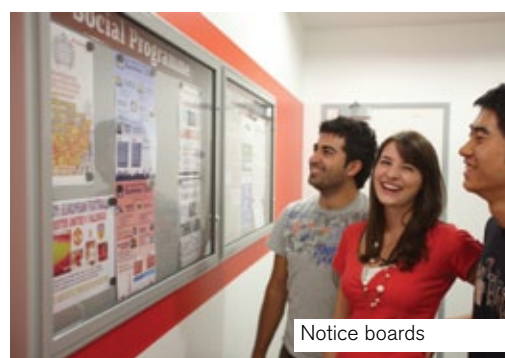
You'll find accommodation, jobs and books for sale on the student information panels. They're a great opportunity to share information with other students. Don't miss the Malvern House community on Facebook.



Modern entrance



Students lounge



Notice boards



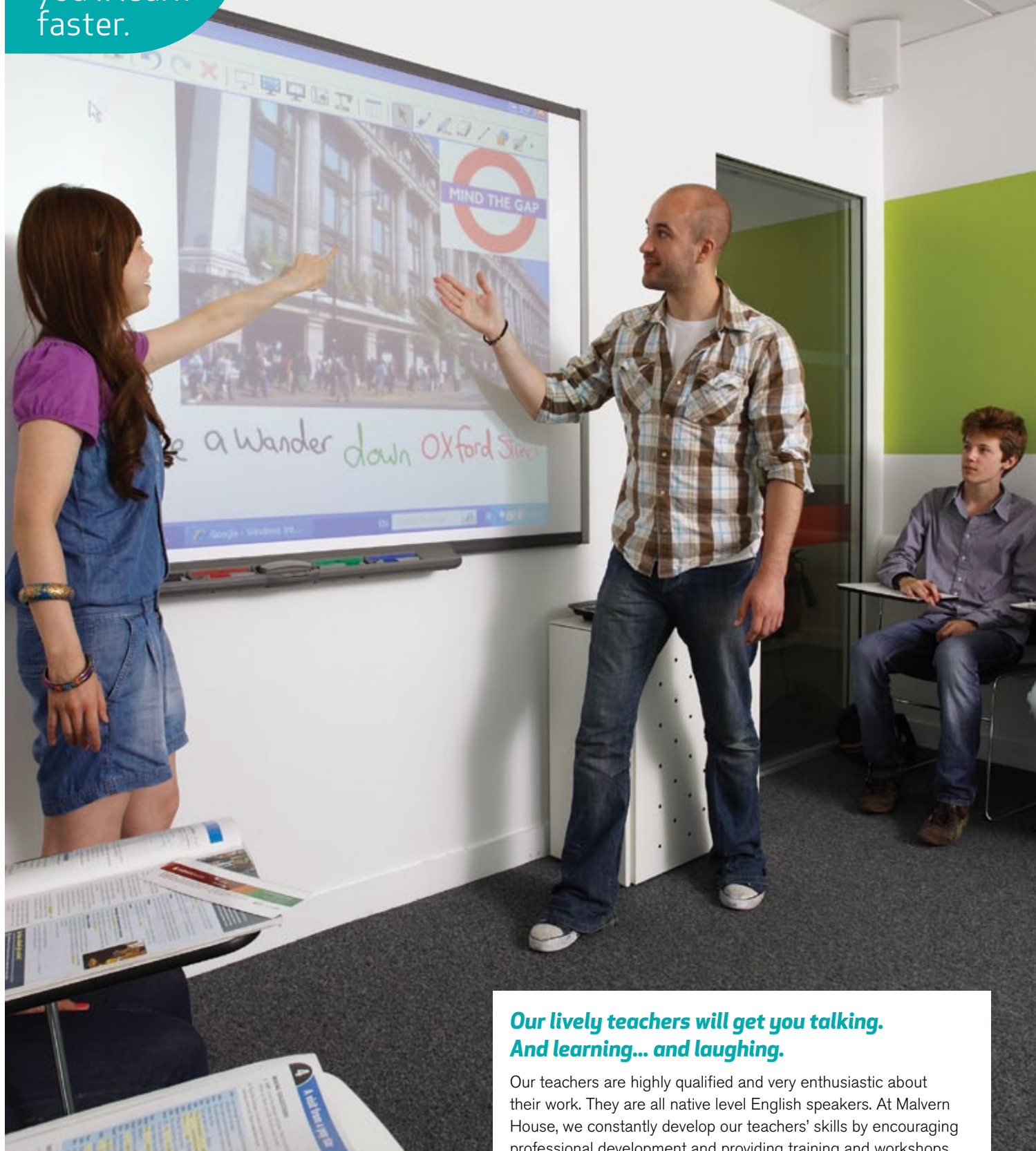
Library at Kings Cross



E-reception

Class Dynamics.

That's how you'll learn faster.

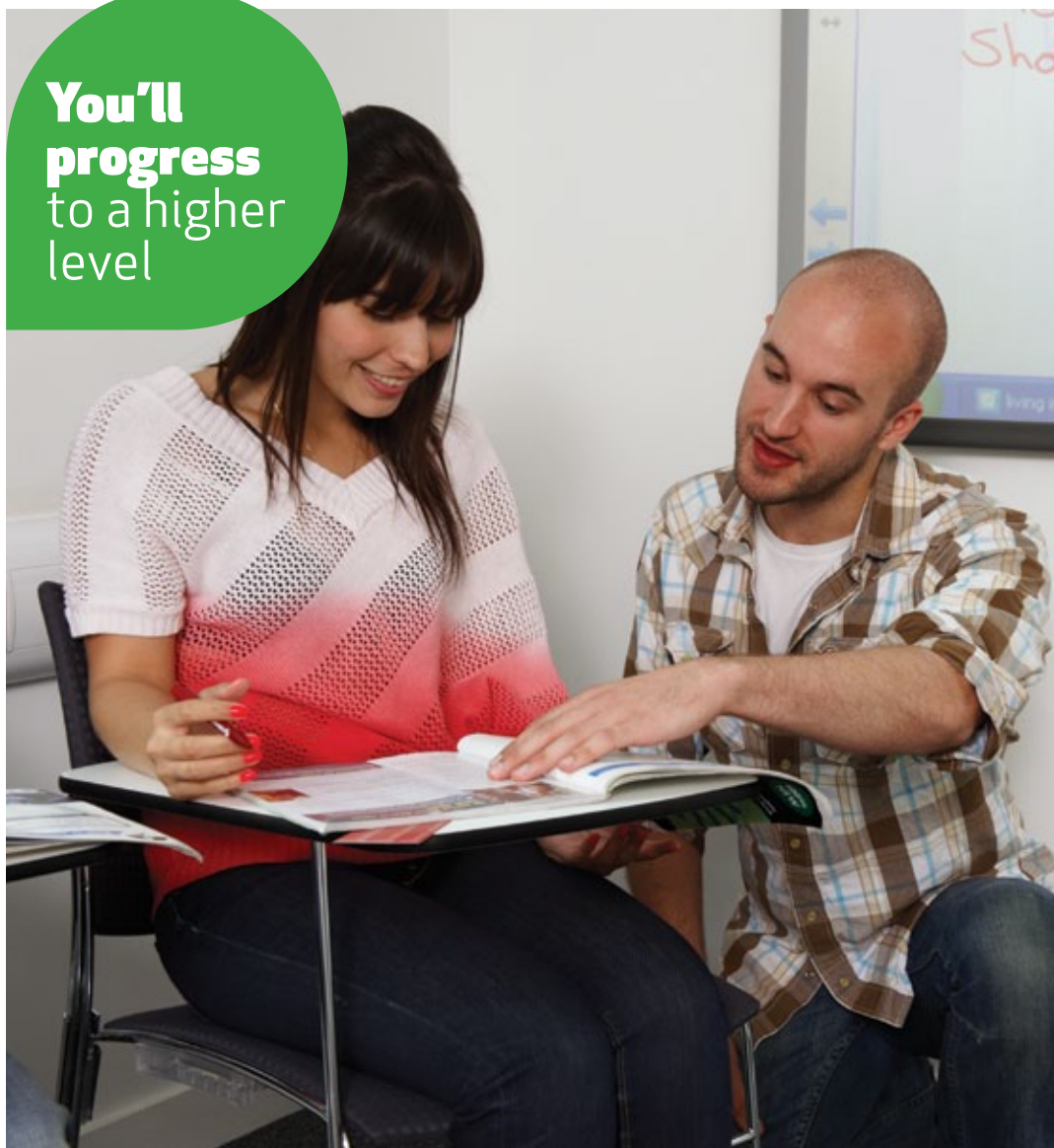


Our lively teachers will get you talking. And learning... and laughing.

Our teachers are highly qualified and very enthusiastic about their work. They are all native level English speakers. At Malvern House, we constantly develop our teachers' skills by encouraging professional development and providing training and workshops.

We use the latest teaching methods and the best technology available. Many classrooms have interactive whiteboards. We know that high-quality teaching produces high-quality results.

**You'll
progress
to a higher
level**



**Malvern
House**

maintains the highest academic standards by investing in the professional development of teaching staff and by providing a wide variety of programmes that challenge students to achieve their language learning goals in a lively, modern environment."

*Jean Daruvala •
Academic Director*

Innovative teaching methods

- Modern communicative methods of teaching English
- Learner-focused
- Challenging, interesting lessons
- Group participation with a focus on communication
- Listening, speaking, reading, writing, grammar and vocabulary
- Carefully-planned lessons

The Academic Team

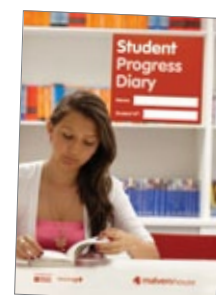
The Academic Team is responsible for maintaining high standards in our programmes and in the quality of our lessons. They also give academic guidance and advice to students, and support our teachers in their professional development through observation, workshops and other means. This will ensure that the latest, most effective teaching methodology is used in the classroom. And you learn faster.

Enthusiastic teachers

Our teachers have a native-speaker level of English and teaching qualifications. Many Malvern House teachers have taught overseas and bring a wealth of international experience to the classroom. Each teacher has been chosen according to their experience and enthusiasm. Every lesson is effective, fun and involving.

Progress

- Regular meetings with your teacher
- Progress is recorded in your Progress Diary
- Teacher guidance to improve your level fast
- Leaving Certificate
- Advice on University and Diploma pathways from experienced Academic Advisors



Our courses: the right English for you

Key Facts

- 3 year-round Central London locations
- General Class: Maximum 18 students per class, average 15
- Fast Track Class: Maximum 8 students, average 6
- Start times: morning: 8.45, Afternoon: 12.15 and 2.40pm
- 7 Levels – Beginner to Proficiency
- Lessons are 45 min



In Malvern House my teacher is very cool, my classmates nice and it is a pleasure to come every day."

Christian • Portuguese

All classes and times subject to availability



General English

15, 20, 25, 30 lessons

Start date: Any Monday **Level:** Any **Length:** 1-51 weeks

This main programme develops effective communication and fluency by focusing on the four main skills; listening, speaking, reading and writing, plus grammar and vocabulary. Students will follow a course book plus supplementary course material. Students on a General Student Visa (Tier 4) must study 15 hours (20 lessons) or more.

Fast Track - Intensive English

20 hours + 30 minutes of One-to-one tuition

Start date: Any Monday **Level:** Elementary to Advanced **Length:** 1-12 weeks (longer on individual request)

An intensive, small group programme for students who require individual attention or who wish to have an accelerated start to their English programme. With a maximum of eight per class, students will progress faster and have more individual support.

IELTS Exam Preparation

20, 25, 30 lessons

Start date: Any Monday **Length:** 1-36 weeks **Classes:** Module (5 lessons), Course (15 hours)

Level: IELTS Low (Intermediate) • IELTS Mid (Upper-Intermediate) • IELTS High (Advanced/Proficiency)

This class prepares students for the exam by focusing on the following skills: essay writing, fluent and accurate speaking, describing and interpreting graphs and charts and practice in reading and writing. Candidates must complete an IELTS Entry Test before being accepted on the programme and should expect to do homework in the evenings.

Cambridge Exam Classes

20 lessons

Level: PET, FCE, CAE and CPE **Maximum Class size:** 15 students

Start date: 04/01 • 10 weeks | 14/03 • 12 weeks | 13/06: (just FCE and CAE) • 10 weeks | 19/09 • 12 weeks

This course focuses on Cambridge Examination work and practice. The exam classes provide an in-depth study of all aspects of General English plus guidance on exam technique. Candidates must complete an Exam Entry Test before starting the course and should expect to do homework in the evenings.

Business English

20, 25, 30 lessons

Start date: Any Monday **Length:** 1-36 weeks **Level:** Upper-Intermediate and above (Placement Test required)

A task-based programme designed for professionals who use English in their work and wish to increase their confidence and fluency for social and business purposes. Business language skills practised include telephoning, negotiating, making presentations and writing reports in English.

General English to suit you



A General English course is the foundation of your programme.

You may intensify your studies by adding Language Modules to meet your individual learning needs. Main General English programmes are 15 or 20 lessons per week, and you can add modules to learn specific language skills. The goal of this quality programme is to develop skills of speaking, listening, reading and writing, plus grammar and vocabulary. Teachers use the latest teaching methodology to improve fluency and confidence in speaking and understanding English. A course book and supplementary materials are used in the classroom. Our flexible system allows you to choose the intensity of your course and a schedule that suits you.



Phonemic chart



English certificate



My class was really exceptional, we were all students who, although coming from different cultures, shared the same experience of studying English in London."
Dario Gallo • Italian

Our Levels

Proficiency

You can understand almost everything you hear or read. You can interact very fluently and precisely, even on very complex topics.

Advanced

You can express yourself fluently and spontaneously. You can use language flexibly and effectively for social, academic and professional purposes.

Upper Intermediate

You can understand the main ideas of complex written and spoken texts. You can interact with reasonable fluency and accuracy on a fairly wide variety of topics.

Intermediate

You can understand and respond to the main points in a variety of everyday situations and also more abstract topics, but have a limited range of style and expression.

Pre Intermediate

You can converse in a fairly limited way on your background, the immediate environment and on matters of direct need. You can express basic opinions and wishes.

Elementary

You can interact in a simple way on concrete everyday subjects, such as family information, shopping etc. You can communicate in routine tasks on familiar subjects.

Beginner

You can understand very basic, everyday phrases and may respond with short, simple answers. You can exchange basic personal information, if the other person speaks slowly and clearly.



Our options: custom build your course.

Choose your main programme + modules for an intensive course

1.

Choose your main lessons and modules per week

1 lesson = 45 minutes

20 lessons = 15 hours

Main Programmes

**15 lessons
=11.25 hours**

**20 lessons
=15 hours**

suitable for GSV students

Main Programme

General English

- Modules can be added for the same price as 20 lessons

Main Programme

General English

Exam English

Business English

- GSV students must study a minimum of 20 lessons per week

+1 Module

**25 lessons
=18.75 hours**

Main Programme

General English

Exam English

Business English

+

1st Module

+2 Modules

**30 lessons
=22.5 hours**

Main Programme

General English

Exam English

Business English

+

1st Module

2nd Module

2.

Choose your study time

Time

Daily Programmes

AM classes	8am				Module 5 Lessons	
9am						
10am	General English 15 Lessons (9:30am-12:10pm)	General English 20 Lessons (8:45am-12:10pm)	Business English 20 Lessons (8:45am-12:10pm)			Exam English 20 Lessons (8:45am-12:10pm)
11am						Fast Track 15 Lessons (9am-12pm)
PM classes	12pm					
1pm	General English 15 Lessons (1:30pm-3:40pm)	General English 20 Lessons (12:15-3:40pm)	Business English 20 Lessons (12:15-3:40pm)	Module 5 Lessons	Exam English 20 Lessons (12:15-3:40pm)	Fast Track Module: Communication
2pm				Module 5 Lessons		Fast Track: One-to-one*
3pm				Module 5 Lessons		Fast Track Excursion 3hrs / 1 per week
4pm	General English 15 Lessons (3:45-6pm)	General English 20 Lessons (15 Lessons + 1 Module)		Module 5 Lessons		
5pm				Module 5 Lessons		
6pm						

*30min / 1 per week

3.

Upgrade to Fast Track

Intensify your programme in a small group course for 1-12 weeks.

fasttrack
ENGLISH

4.

Choose your Modules

General English Modules

- Boost your General English:
 - Conversation Module
 - Writing Module
 - Pronunciation Module

Exam Modules

- IELTS Preparation Module
- TOEIC Module

Business English

- Learn the language and vocabulary of business communication.

British Culture

- Learn about modern and traditional British culture

You will choose your module when you arrive at school.

Fast Track: Intensive English



Small group classes and individual attention will get you speaking English Fast.

Maximum 8 per class

Run by our more experienced teachers, focused lessons meet individual needs for rapid improvement. The comfortable, modern, high-tech classrooms encourage discussion and group work. This means that students spend more time in structured communication

- A maximum of eight students per class
- 20 hours per week
- 30 minutes of One-to-One lessons per week
- Needs-analysis assessed before the beginning of the course
- Weekly London excursion with class
- Stylish, high-tech classrooms
- Equipped with interactive whiteboards

Who's it for?

- Elementary to advanced students
- Students on a short course
- Long-term students who need a head start. We recommend two weeks
- Students who need to practise speaking in a small group



Fast Track was fantastic because the teacher really got to know me. She gave me extra speaking practice in the one-to-one lesson, and this helped me also in the group class. I improved quickly, which was necessary for my career."

Marie • French

Sample Timetable

fasttrack
ENGLISH

	Monday	Tuesday	Wednesday	Thursday	Friday
9am - 12pm	General English	General English	General English	General English	General English
12pm - 1pm	London Module	Conversation Module	Written Module	Module: Review	London Excursion
1.30pm - 3pm	30 minute one-to-one	Option: extra one-to-one			London Excursion

Exam English

Achieving an internationally recognised English qualification is an excellent way to demonstrate your ability to communicate in English.

We offer a quality range of exam courses suitable for university entrance, career advancement or personal development.

IELTS Exams for UK University Entry



- IELTS Module: 5 lessons per week
- IELTS Course: 20 lessons per week
- IELTS Course: 25 lessons per week (IELTS Course + IELTS Module)

Levels: IELTS Low (Intermediate) • IELTS Mid (Upper Intermediate) • IELTS High (Advanced/Proficiency). IELTS is the International English Language Testing System and is the standard requirement for UK higher education courses for non-native speakers. This exam assesses a student's capability in communicating in English through listening, reading, writing and speaking. An IELTS placement test is required before acceptance on the full time course. Instructions are given upon booking. Malvern House arranges IELTS exams in external centres.

Exam Course Calendar for 2011

IELTS - 20, 25 lessons Start: Any Monday • 2 to 3 exams per month, arranged with 6 weeks' notice

PET, FCE, CAE, CPE - 15 hours

Start date	Exam Date
04/01 • 10 weeks	11/03 (CAE), 12/03 (FCE, CPE), 19/03 (PET)
14/03 • 12 weeks	10/06 (PET)*, 14/06 (FCE), 15/06 (CAE), 16/06 (CPE)
13/06 • 10 weeks (just FCE, CAE)	25/08 (FCE, CAE)
19/09 • 12 weeks	07/12 (CAE), 08/12 (CPE), 10/12 (FCE, PET)

* Computer exam

Cambridge Exams for English qualifications



University of Cambridge ESOL Examinations are recognised at education institutions throughout the world. They enhance your career prospects, offer a route to further study and measure your progress in English. We offer the four most popular exams for students of Intermediate level and above.

- PET Preliminary English Test (Intermediate B1)
- FCE First Certificate of English (Upper-Intermediate)
- CAE Certificate in Advanced English (Advanced)
- CPE Certificate of Proficiency in English (Proficiency)

Exams for your Business Career



The London Chamber of Commerce and Industry (LCCI) offers widely-accepted international exams that are recognised by international corporations and universities. We offer the English for Business exams at two levels. Level 2 is for Upper-Intermediate students, and Level 3 is for Advanced and Proficiency students.

TOEIC Module (5 lessons per week)



Level: Intermediate Start: Any Monday

This exam-based module will help you to develop the English skills to communicate effectively in the global workplace and will improve your job prospects. It is suitable for all types of work situations and the exam that you can take at the end of the course is widely recognised by employers. Malvern House is a TOEIC Testing Center.

Learn Business English



Business programme for your career

Build your Business English or improve your CV with a Business Course. It's a great opportunity to practise vital skills, inside or outside the classroom. Build a programme that suits your needs and our specialist business teachers will ensure you develop the skills necessary to progress your career.

Language skills will include telephoning, making presentations, negotiating, emails, web conferencing and business correspondence and will generally improve your confidence when communicating in business.

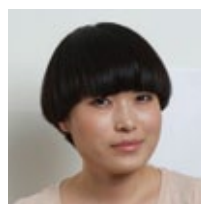
Students must have an Upper Intermediate level and take the online placement test at go4test.com after booking to join this class. Students may study General English until they have the correct level.

LCCI English for Business Exam

LCCI International Qualifications are trusted and valued by universities, employers and professional bodies worldwide. Students taking our Business English course can take this business exam.

What next ➡

Many business students progress into our Malvern House Business Certificate and ABE Diploma Programmes.



I studied English and Business English in Malvern House for 1 year. When I came back to Korea I got a job working in a cool independent magazine because of the experience and knowledge I got living in London. Malvern House gave me the confidence and the opportunities to meet people with the same interests, so I made great contacts. I still use them!"
Oh Yi • Korean Former Student

you can take LCCI English for Business Exam

Business English Options

20 lessons	25 lessons	30 lessons
<div>Business English</div> <div>15 lessons General English</div> <div>+</div> <div>Business Module</div>	<div>Business English</div> <div>General English</div> <div>+</div> <div>General English Module</div> <div>Business Module</div>	<div>Business English</div> <div>+</div> <div>Business Module</div> <div>+</div> <div>General English Module</div>

Pathways to your future

We open the door to a better career, a recognised qualification and access to a UK University.



We have a range of further study options for students who have reached a good level of English, that is Upper-intermediate or above. We can help you prepare to attend a UK university or even to take the first two years of a degree programme with us.

Our Foundation, Pre-Masters and Diploma classes are interactive and lively places where our students and teachers work together in a positive learning environment. We have a range of carefully-chosen lectures, assignments and course work. We support our students in becoming active and independent learners.

University Pathways:

Business and Tourism Programmes



University Preparation Courses



Choose your degree from one of these universities:



University Placement Service

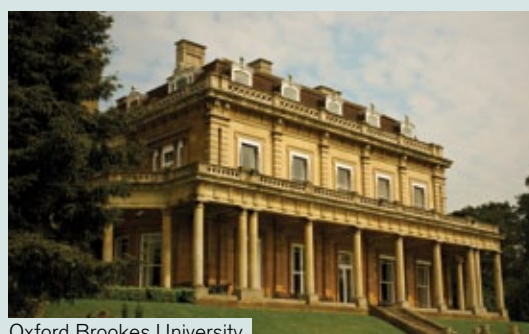
We offer a free university placement service, which offers our students the right advice and assistance on applying to courses in the UK.

- Links with 20+ universities and colleges
- Course counselling
- Advice on entry requirements
- Understanding and registering for UCAS if required
- One-to-one help with Personal Statement
- Close links with key university/college staff and faster service
- Preparation for interviews

Throughout the year, students are given the opportunity to meet university staff at our University Fairs, in-house presentations and on visits to universities around the UK.



Middlesex University



Oxford Brookes University



London Metropolitan University

University partners

Anglia Ruskin University
University of Bedfordshire
Bournemouth University
Birmingham City University
Coventry University
University of Brighton
University of East Anglia
University of East London
University of Essex
University of Leeds

London Metropolitan University
London South Bank University
Middlesex University
Oxford Brookes University
University of Portsmouth
University of Salford
University of Southampton
Sunderland University
University of Surrey
Thames Valley University



Coventry University

for more
information
please see
www.malvernhouse.com/university

Business and tourism programmes



Malvern House is accredited by ABE (Association of Business Executives) to teach their internationally-recognised professional qualifications. Their Diplomas are accepted by employers and universities in the UK and abroad.

The course offers students the opportunity to complete a UK university degree in a shorter time and at a more affordable cost. More information can be found at www.abeuk.com.



Malvern House Business Certificate NQF Level 3 (accredited by EDI)



A three-month introduction to business, this course is suitable for any student with an interest in business and an upper-intermediate level of English. It can also lead on to Diploma courses.

Course length: Three months
Start date: 04/01/11 • 29/03/11 • 05/07/11 • 04/10/11
Entry requirements: IELTS 5 and school leaving certificate
Lessons: Fifteen hours per week and self-study
Books: Not included
Assessment method: Final exams and on-going assessment

ABE Advanced Diploma (Business or Tourism) NQF Level 6

A higher-level diploma in business or tourism. The advanced diploma is equivalent to the second year of an undergraduate degree. Students can apply directly to the final year following this course.

Course length: Twelve or six months (Thirty hours a week)
Start date: 04/01/11 • 05/07/11
Entry requirements: IELTS 6.0 AND a business-related undergraduate degree OR ABE Diploma
Lessons: Fifteen hours per week and self-study
Books: Not included
Assessment method: Exams in June and December

ABE Diploma (Business or Tourism) NQF Level 5

A one-year professional diploma in business or tourism. The diploma is equivalent to the first year of an undergraduate degree. Students can apply directly to the second year following this course.

Course length: Twelve months
Start date: 04/01/11 • 05/07/11
Entry requirements: IELTS 5.5 AND 2 A-levels or equivalent OR 2 years relevant work experience OR Malvern House Certificate
Lessons: Fifteen hours per week and self-study
Books: Not included
Assessment method: Exams in June and December

UK University Degree

Two years with Malvern House plus one year at a UK university = UK Degree

Students can apply to study the final year at one of our partner institutions from the beginning of their course and get a conditional letter. This allows students to receive a UK degree for about 50% less than they would pay for studying at the university.
 University partners:

- Coventry University
- Middlesex University
- London Metropolitan University
- University of Salford

University Preparation Courses

Our courses are specifically designed to help you make the most of your studies at a UK university.

- Programmes for undergraduate and postgraduate preparation
- University placement service
- Regular University Fairs and visits to University Open Days
- Regular meetings with the Pathway Course Director
- Includes IELTS preparation



University Foundation NQF Level 3

Prepare for Business or Tourism undergraduate degrees. This course includes study skills, IELTS and cultural studies. Students completing it will be fully prepared for UK university life.

Nine month course

Start date: 20/09/11

Entry requirements: IELTS 4.5 (Intermediate) and school leaving certificate

Lessons: Twenty five hours per week and self-study

Books: Included

Assessment method: coursework

Six month course

Start date: 04/01/11 • 03/01/12

Entry requirements: IELTS 5 (Upper-intermediate) and school leaving certificate

Lessons: Twenty five hours per week and self-study

Books: Included

Assessment method: coursework

Course modules

- Study Skills
- Business Communication/Tourism
- Integrated Skills
- Critical Thinking
- Cultural Studies

What next ➡

Students who pass our Foundation with a minimum of 50% qualify for a place at a UK university. Depending on their grade and English level, students can apply to a wide range of UK universities including University of Essex, University of Surrey, Oxford Brookes University and Royal Holloway University.

Pre-Masters NQF Level 6

Developed with guidance from the University of Leeds, this programme prepares students to study for a business or tourism-related postgraduate degree. The course structure is similar to Foundation, but students will be expected to be at a higher level and to conduct more of their own research.



Six month course

Start date: 04/01/11 • 03/01/12

Entry requirements: IELTS 5.5 (Upper-Intermediate) and good undergraduate degree

Lessons: Twenty five hours per week and self-study

Books: Included

Assessment method: coursework

Three month course

Start date: 12/04/11

Entry requirements: IELTS 6 (Upper-intermediate/Advanced) and good undergraduate degree

Lessons: Twenty five hours per week and self-study

Books: Included

Assessment method: coursework

Course modules

- Study Skills
- Business Communication/Tourism
- Integrated Skills
- Critical Thinking
- Cultural Studies

What next ➡

Students who pass our Pre-Masters with a minimum of 50% qualify for a place at a UK university. Depending on their grade and English level, students can apply to a wide range of UK universities including University of Leeds, University of Essex, University of Surrey and Oxford Brookes University.

Better Student Support

A friendly reception team will welcome students in all our centres. They speak a variety of languages and offer a wide range of help and services. Students can speak to a counsellor about their course, get information about transport, accommodation or about finding a doctor. Whatever the problem, we can help. For quick help, we offer an e-reception service.



Our welfare services

- Local information
- Opening a bank account
- Registering with a doctor
- Finding accommodation
- Getting a student discount travel card
- Finding a job
- General Visa advice
- Changing your course
- All other enquiries

24-hour support

When you enrol you will be given a 24-hour emergency telephone number. This ensures that you can always get assistance from a member of staff in an emergency. Be sure to bring it with you when you arrive in London.

Induction: your first day

On your first day you will be given a detailed introduction to Malvern House. This will cover facilities, courses, staff and more. It's a great time to meet other students.

On your first day you'll be greeted by staff and directed to your class room. There is an official induction every Monday. This explains the layout of the school, facilities, courses and introduces the staff. We will tell you about the college, your programme and how to get help if you need it. You will receive information regarding transport, accommodation, living in London and student welfare.

You will receive a Malvern House Pack that includes a student handbook, a student progress diary and other useful information.



"I can help you get around London."

Caglar • Reception Team Manager



"I can help you find a doctor."

Tsugumi • Student Services Manager



"I can help you with course advice."

Kat • Director of Studies



Arriving in the UK & Visas

We can give students general advice about applying for a visa. For more detailed information speak to your travel agency or contact the British Embassy in your country.

- If you are an EU citizen you do not need a visa to study in the UK.

- Non EU students may apply for two different kinds of visas. A **Student Visitor Visa** and a **General Student Visa (Tier 4)**.

Help with your Student Visa

A General Student Visa allows students to study more than 6 months full time and to work up to ten hours per week and to extend their visa while in the UK. You must study for a minimum of 16 weeks in order to apply. You must also provide evidence of your current English Level and may be required to do an oral interview. To get a General Student Visa, students must apply for a Certificate of Acceptance of Studies (CAS). Malvern House is on the Register of Sponsors and is able to issue these documents. You will receive thirty points for this document. The other ten points will be from documents showing the funds necessary to study in the UK.

Help with your Student Visitor Visa

A Student Visitor Visa can be used for courses of less than 24 weeks, for students who do not want to work or who have a lower level of English. This visa is appropriate for short courses. Non EU students cannot study on a Visitor Visa. You may be able to get a Student Visitor Visa on entry. You cannot extend or work with this visa. If you are a Visa National (eg: Colombia, Russia, Thailand and Turkey), studying for less than six months, you will need to apply for entry clearance before you travel to the UK.

If you are a Non-Visa National (this includes Brazil, Japan, Korea and Mexico) studying for less than six months, you can choose to apply for entry clearance before you travel or make your visa application at the airport on arrival in the UK. If you study for less than six months and want to work, you must apply for a General Student Visa before arrival in the UK.

For Your Safety

- Please carry your money, passport and travel documents close to your body, preferably in a pocket or pouch under your clothing.
- Make sure your luggage is securely locked and within view at all times.
- The UK is generally quite safe in populated well-lit areas but students should exercise the same caution one would practise in all major cities.

In an Emergency

- Please call Malvern House (+44 (0) 20 7440 1790). If there is nobody there to take your call and you need help straight away, please call our 24-hour Malvern House Emergency telephone number 07980 648 743. Please only use this number in an emergency.
- The British Emergency number for Police, Ambulance and Fire Brigade is 999.

24 hour Emergency Phone:
+44 (0) 79 8064 8743



Getting to Central London

Once you know your travel details, it's time to decide how you will travel to your new home. Most of our students arrive at one of London's airports, book an airport transfer or travel by train, tube or bus. If you arrive in the UK after 8pm and are staying in Host Family Accommodation, you must book a transfer. Below is some advice on travelling on public transport. Please contact us if you need further help.

There are four major airports serving London. These are all quite far from London city centre. Follow our instructions to get to central London or ask for help from airport help desks.

Heathrow Airport: www.heathrowairport.com

Stansted Airport: www.stanstedairport.com

Gatwick Airport: www.gatwickairport.com

Luton Airport: www.london-luton.co.uk

Airport Transfers, Shuttles & Taxis

Students arriving in the UK after 8pm must book a transfer if they stay in Malvern House accommodation.

Airport Transfer:

For personalised service, book an airport transfer that will take you, and your luggage, from the airport to your accommodation.

- Drivers will wait for 2 hours after the arrival of your flight. If you cannot see the driver, go to the Information Desk in the airport.
- Drivers will carry a sign with your name on it. If you cannot see them, go to the Information Desk in the airport. Do not go with a driver from another company. Some unlicensed companies charge large amounts of money to newly arrived foreigners at airports.

Taxis

If you have not booked transport with Malvern House please make sure that you go in a licensed taxi or mini-cab.

- For more information about travel to London, please visit our website at www.malvernhouse.com

London is fun!

London is one of the coolest, most cosmopolitan cities in the world. It is a vibrant, modern city with a two thousand year history. You can experience the arts, culture and history of London, as a local, for a few weeks or for a year. Living and studying in London is a once-in-a-lifetime experience.

Our Social Programme

Our regular social activities are a great chance to make new friends and find out more about the United Kingdom. Our monthly social calendar has activities for everyone. Whether you want to visit local tourist sites, explore bars and clubs, enjoy sports or travel further afield, there's something here for you.

A good variety of activities are planned each week, many are free. These include:

- Football club
- Museum and gallery visits
- London Walks
- Film nights
- Parties
- Musicals
- Weekend trips to Brighton, Oxford and more
- Overseas trips to Paris, Brussels and Amsterdam.

Other activities, such as musicals or theatres, may incur a small charge. For the social programme schedule please see: www.malvernhouse.com/social-programme





Being in London means to learn daily. We learn English, we learn about different cultures, history and about ourselves! This city is just amazing!"

Katherine Delgado • Venezuelan



A job in the UK

Most of our students work at some point while studying in the UK. If you are in the UK for six months and have a student visa permitting work, you can take a part-time job for ten hours a week and full time during school holidays. You cannot work with a visitor visa or a student visitor visa.

There are many jobs in London for overseas students in shops, cafes, restaurants, hotels and other areas. The minimum wage in the UK is £5.80 per hour if you are over 22. You may be able to earn about £50 a week. You should regard this as pocket money and not as a means of support in the UK.



I have been working as a barkeeper in a very cool bar in London for almost one year and really enjoy it, because it does not feel like working at all! I go out with my co-workers after work, and my English has become very good from speaking to the customers all the time. Having a job here helps me to practise my English and have fun at the same time. The money helps too!"

Jaekeun Jin • Korean

Your London living costs

The costs below assume that you are living on a relatively small budget.

Accommodation	£60-£120
Food	£25-£50
Travel	£20 *
Entertainment	£20-£50
Other	£15-£50
Total Per week	£135-£285

Below is more specific information on the costs of certain items in the UK. Prices are based on average supermarket prices and can be either higher or lower depending on quality.

TIP: £800 per month is the recommended amount to meet your accommodation and living expenses in London.

Student Travel Card (Zone 1-2)	£69.20/month *
Student Bus Pass (all Zones)	£36.90/month *
1 Cinema ticket	£6 - £11
Restaurant meal	£10 - £30
1 Pint of beer	£2 - £4
1kg Rice	£1.43
1kg apples	£1.50
500g Beef Steak / Chicken	£4.00
500g Cheese	£2.50
10 Eggs	£1.50
1 Litre of Orange Juice	£0.85
1 Litre of Milk	£0.80



*Students get 30% off their travel costs for courses of 14 weeks and longer. Ask in reception on how to get your Oyster Card (Travel Card).

More Accommodation choices



We will help you find the right accommodation for the right budget.

When you come to London, where you stay is very important. We'll guide you through a wide range of accommodation choices. We'll also help you when you decide to change where you live. You can choose a buzzy student flat, a residence, student houses, hostels or a welcoming host family. Wherever you stay, you'll mix with lots of people and be able to practise your English.

A wide range of accommodation options are available including Host Family, Residences and Hostels, Student Houses, Shared Flats and Hotels. Our In-School Accommodation Team works with a Professional Accommodation Partner to ensure that we can offer the best selection of accommodation choices.

Check availability at on the Malvern House Accommodation website at www.malvernhouse.com/accommodation



TIP: Most students who study for more than a month find that they can save money by sharing a private flat with friends. There are always places available in London, you can easily find them on the school notice boards.



Malvern House found me a host family and it was just amazing. The house was in a very quiet and safe area. My host family helped a lot with my adaptation and also with my English. Now I'm sharing a house with 4 people from different countries and it's being a great experience to learn about their countries. We have become a "multinational family" in the house and I'm enjoying each second of this experience."
Karine Porto • Brazilian



Emily Bowes court

A Year-Round, affordable residence for long or short courses

Shared flats and Student Houses ▼

Budget and Premium Shared Flats and Student Houses are available in Zones 1-3. The flats are fully furnished and in good locations, close to transport links. You will share a kitchen, bathroom and other facilities with your housemates.

A deposit of £100 is required



University Residences ▲

A residence is a good option for more independent students. Conveniently located in zones 1 and 2, they offer a good choice of single or twin rooms all year round with shared or en-suite bathrooms and kitchens. Book early as demand is high, especially in the summer.



Homestay ▲

Choose the warm welcome of a homestay for your first 2-4 weeks of studies. It's a great opportunity to experience British culture and to speak English. Our hosts are carefully selected and have a keen interest in meeting people from different cultural backgrounds.

Meal Options: Half board, Bed and Breakfast, Self-Catering

Other experiences



Group Services

Malvern House Group Services division delivers an unforgettable educational experience for groups of students travelling to the UK or Cyprus. Our quality packages are tailor-made according to the needs of your group.

Groups to Cyprus: age from 10 years old

Groups to the UK: age from 16 years old

Who is the service for?

- High school groups supervised by teachers
- University groups
- Special teaching groups:
 - Teacher training
 - English for Literature/ Art / Tourism / Business and more

This service is for any organised group with a minimum number of ten students.

What do we provide?

- Standard and tailor-made English teaching
- Budget and luxury accommodation
- Airport transfers
- Activities
- Excursions
- Meal plans

Please contact us for an individual quote for your group.
groups@malvernhouse.com



Learn *another* language... French, Chinese, Spanish... with Cactus Foreign Language Courses

Malvern House has teamed up with Cactus Language to provide a range of part-time foreign language evening courses. Cactus is an award-winning company with a proven reputation for providing high quality foreign language courses in the UK and worldwide. The teachers are fully-qualified, native speakers with a specialised background in teaching foreign languages to adults. Classes take place at the Piccadilly Centre and King Cross Centre.

Languages available include:

Spanish	French	Italian	German
Polish	Greek	Chinese	

You can book a course in addition to your English programme or on its own.

For more information see www.languagecoursesuk.co.uk



English in Cyprus

Explore! Achieve! Enjoy!

We offer an exciting experience for teenagers and adults. We arrange the school with our sister company, The Language Explorer, Cyprus. This beautiful, historic island is a wonderful place to study and to enjoy a holiday. Now you can benefit from quality English tuition in a beautiful, historically rich and welcoming location.

Cyprus's benefits are:

- It's a former British colony, so English is widespread.
- The island enjoys 360 days of sunshine a year and students of every age will enjoy the Mediterranean climate.
- You'll enjoy a warm welcome wherever you go.
- Discover its amazing historical heritage.
- The island has good travel connections. There are lots of direct flights.



for more
information
please visit
**www.
thelanguage
explorer.
com**

Adults

Age: from 16 years old

Dates: All Year Round

Programme length: One to fifty-two weeks

The school is in the heart of the cosmopolitan town of Limassol. The newly-built school is fully equipped. It has a well-resourced library, an audio-visual resource room and a relaxation area for students. Our teachers are fully-qualified native speakers and you can expect the same high standards as in our London College.

- Native level speaking English teachers
- Enthusiastic and supportive atmosphere
- Class size: Average six, maximum twelve.
- Course availability: General English, Business English, IELTS, One-to-One
- Starting date: Any Monday

Explore Cyprus!

Improving your English doesn't mean that you will spend all your time studying in a classroom. Studying English in Cyprus also means you'll have time to enjoy a holiday too. We have a regular social programme for students and help organise extra excursions if required. You can choose between hotel or residence accommodation, depending on your length of stay or budget.

Juniors – Summer Camp

Age: 10-17 years old

Dates: June to August

Programme length: One to four weeks

Our Junior Summer Camp is an international camp in the village of Episkopi. The camp offers a secure environment for young learners. All students reside at the sport-oriented four-star Episkopiana Hotel and study in the school opposite. Teachers and activity staff are native level English speakers. Following the lessons, students participate in organised programmes of afternoon and evening activities.

 thelanguageexplorer | cyprus

Get in touch with The Language Explorer Cyprus coordinator on:

Email: info@thelanguageexplorer.com

Website: www.thelanguageexplorer.com

These programmes are not accredited by the British Council.



Malvern House English is now global

You can learn quality English with Malvern House in London... and in our centres in Singapore, Kuala Lumpur, Malaysia, and Ho Chi Minh City, Vietnam. It means you can study a borderless English programme, progressing from a Malvern House centre in one country to another.

So you can mix and match your English Language course and education and pursue a business pathway and university programme in our two main hubs: Singapore and London.

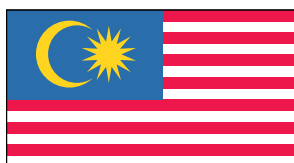
 malvern house | london



 malvern house | singapore



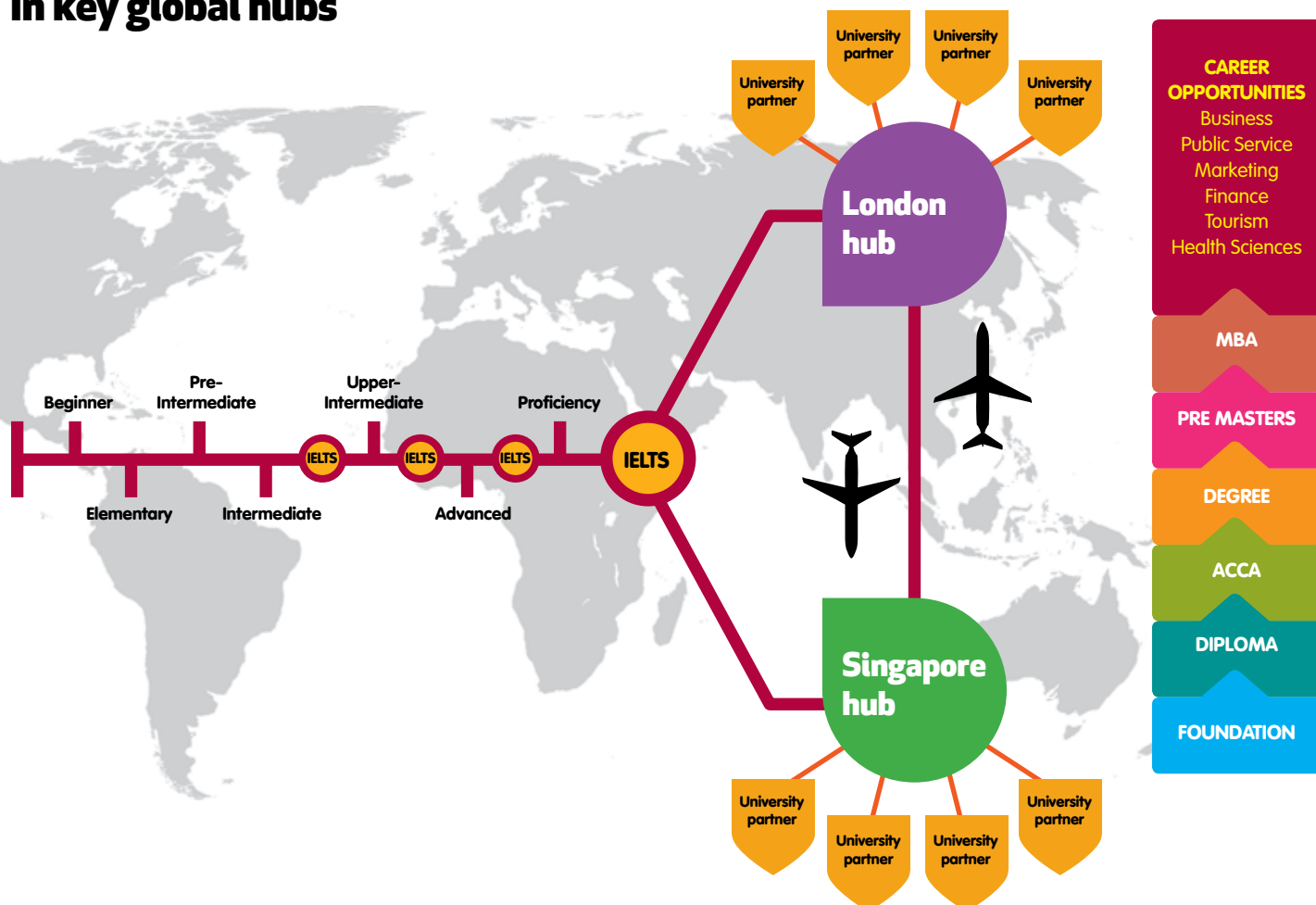
 malvern house | malaysia



 malvern house | vietnam



Quality English for a better career... In key global hubs



3 Malvern House English centres in Asia

▼ **Singapore:** AEC College



malvernhouse | english

- School of Business & Accounting
- School of Graduate Studies
- School of Hospitality, Tourism and Retail
- School of Interactive Media
- School of Bilingual Education



▲ **Malaysia:** *Kasturi College*



malvernhouse | english

- Diploma in Business Studies
- Diploma in Accounting
- Undergraduate Programmes:
University of Wales
- Business Information Systems
- Diploma in Hotel Management



▲ **Vietnam:** Brain Box



malvernhouse | english

- LCCI Accounting
- LCCI Marketing
- AEC Hospitality Management
- AEC Business Management
- AEC Business Management & Marketing

For more information about Malvern House Global programmes and centres, please contact:
mhglobal@malvernhouse.com

Booking Information

How to Enrol

Enrolment Options

1. Speak to your agent. Our agents are appointed experts in your country and can give you specialist advice on the course you are planning to follow, as well as any visa requirements.
 2. Enrol on-line on www.malvernhouse.com
 3. Enrol in London at any of our three centres.
- If you need a Visa, make sure you have provided proof of your English level.

Start Dates

You can start a General English, Fast Track, IELTS or English for Business course any Monday (except a Public Bank Holiday). All other courses have specific start dates. Please see brochure or price list.

Note: Please allow enough time to apply for a visa if you require one. Two weeks' notice of Visa confirmation is required to start.

Our Prices

You can find our current tuition and accommodation prices on our website www.malvernhouse.com, or on our price list. In addition to course costs, you will need to add a registration fee and decide if you want accommodation, and airport transfer.

How to pay

Please make payment in GBP only. Enrolment documents will only be sent after payment has been received.

1. Send a cheque to:

Malvern House
The Piccadilly Centre,
1-17 Shaftesbury Avenue,
London, W1D 7EA, UK

(If international cheque, add £25 for bank charges)

2. Send a bank transfer order to Malvern House:

Bank details:

Barclays Business Centre
8/9 Hanover Square
London W1A 4ZW
United Kingdom

Sort code: 20-36-47

Account Number:
70104426

Trans code: 78,

Swift code: BARCGB 22

**Payer is responsible for
all bank charges**

3. Send your credit card details

Including card number, expiry date and three digit security code on the back. We do not accept American Express or Diners Club credit cards. A 2% surcharge will be applied.

Full Terms and Conditions

Please read our full terms and conditions carefully before booking:

www.malvernhouse.com/about-us/terms-and-conditions

All classes are offered subject to availability.

Questions about your Student Visa? Visit the UKBA website:

www.ukba.homeoffice.gov.uk/studyingintheuk

Key terms and Conditions

Age

The minimum age for Malvern House London is 16. Junior programmes are offered in The Language Explorer. Please see www.thelanguageexplorer.com for more information.

Your Holidays in the UK

In addition to your programme of study you are entitled to holidays, depending on the number of weeks you book. Please see the fee sheet. ie: Thirty-six weeks of study entitles you to eight weeks of holiday. You can book your holiday dates when you arrive in London at Reception or on E-reception. You must use 1 week of your holidays at Christmas time. Students who study for 30 weeks and have 6 weeks or longer holiday will have an additional 2 weeks scheduled in the summer.

School Closure Dates 2011-12

There will be no classes during Public Holidays and two Staff Training Days. Classes missed for these missed days will not be made up a later date. Closure Dates: 3/1 • 22/4 • 25/4 • 2/5 13/5 • 30/5 • 29/8 • 4/11 • 24/12/11 - 03/01/12 (Christmas)

Attendance in Class

Students must attend class every day except for scheduled holidays or when ill. A doctor's certificate is required. Classes missed for other reasons will be recorded, and students removed from class after three days. Your class will be rescheduled upon your return subject to availability. Poor attendance will be reported to the Home Office according to Tier 4 guidelines.

Accommodation

Accommodation must be booked from Sunday to Sunday. Please read our Accommodation Guidelines (available on our website) before booking accommodation. Accommodation is only confirmed after visa confirmation. We require 2 weeks to arrange accommodation after receiving notice. Students under 18 must stay in host family accommodation with half board.

Cancelling a Course

Changes to course value will not be made after Enrolment Confirmation, or Visa Letters have been issued. Students may upgrade their programme in time or value, but not reduce it.

Class Level

All new students must take the Malvern House placement test. Our level test is available on our website or at www.go4test.com. You should do this test immediately after you have received your course confirmation, with your student number. This saves you time on your first day and helps us to plan your class schedule. If you are unable to take the test online, you may do so at any reception on your first day. For specialist classes with level requirements (e.g. business, exam, Fast track and Malvern House Academy courses) there is a minimum language requirement. If you do not reach this in the placement test, you must begin your programme in General English.

please
take the online
placement test at
go4test.com
after you enrol.



The Malvern House team

At Malvern House we pride ourselves on the friendliness and efficiency of our staff. As well as the people you will see every day such as the reception team and teachers, there are lots of people involved in helping you to make the most of your stay in the UK. Meet some of them here.



FELIPE GARCES

Systems and Services Director

It is my job to look after student welfare and manage our reception teams.



DANIELA SILVEIRA

Enrolment Manager

It is my job to ensure that our agents receive good service when enrolling their students.



KATHERINE BRADLEY

Marketing Manager / Pathway

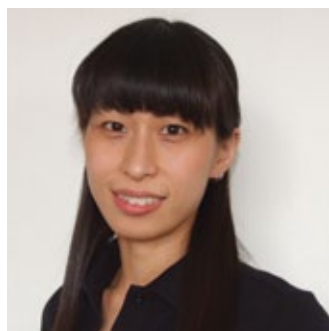
I help to develop university links and advise students on university options.



ELIANE TOMASI

Accommodation Manager

I manage student accommodation arrangements and help students find great places to live.



YOSHICO IKEDA

Enrolment Officer

I help process enrolments and manage student information.



DOUGIE FORREST

Director of Studies

I am the Director of Studies at the Piccadilly Centre and I manage the teachers at my centre.



LUKE SIMMONS

Operations Director

I am responsible for the overall operations of the schools and to ensure you receive a quality programme.



JEAN DARUVALA

Academic Director

I oversee the Academic Team and am responsible for maintaining our high standard of teaching.



ANN HAWKINGS

Business Development Manager

I work with overseas agents and our representation abroad.



MONICA DA SILVA

Visa Compliance Officer

I make sure that students have the right Visa information and keep good attendance.



ANA PATRICIA KELLER

Reception Team Leader

I am a Team Leader and I manage the Reception Team at the Bloomsbury Centre.



For General Enquiries contact

+44 (0) 20 7440 1790

malvern@malvernhouse.com

www.malvernhouse.com

Piccadilly Centre

1-17 Shaftesbury Avenue

W1D 7EA, London UK

t. +44 (0) 20 74 40 17 90

f. +44 (0) 20 74 40 17 99

Kings Cross Centre

200 Pentonville Road

N1 9JP, London UK

t. +44 (0) 20 75 20 04 70

Bloomsbury Centre

46/47 Bloomsbury Square

WC1A 2RA, London UK

t. +44 (0) 20 78 41 11 90

f. +44 (0) 20 78 41 11 99

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